

# Twiford Funeral Homes, LLC

405 E. Church St., (252) 335-4395 & 1115 N. Road St., (252) 335-5465, P.O. Drawer 405, Elizabeth City, N.C. 27907  
Kohler Dr., Hatteras, N.C., (252) 986-2554 & 500 Budleigh St., (252) 473-2449, P.O. Box 595, Manteo, N.C. 27954

## General Price List

THESE PRICES ARE EFFECTIVE AS OF 10/01/2005 BUT ARE SUBJECT TO CHANGE WITHOUT NOTICE

THE GOODS AND SERVICES SHOWN BELOW ARE THOSE WE CAN PROVIDE TO OUR CUSTOMERS. YOU MAY CHOOSE ONLY THE ITEMS YOU DESIRE . HOWEVER, ANY FUNERAL ARRANGEMENTS YOU SELECT WILL INCLUDE A CHARGE FOR OUR BASIC SERVICES AND OVERHEAD. IF LEGAL OR OTHER REQUIREMENTS MEAN YOU MUST BUY ANY ITEMS YOU DID NOT SPECIFICALLY ASK FOR, WE WILL EXPLAIN THE REASON IN WRITING ON THE STATEMENT WE PROVIDE DESCRIBING THE FUNERAL GOODS AND SERVICES YOU SELECTED. CERTAIN FUNERAL SERVICES MAY BE PROVIDED OFF-PREMISES BY OTHER FUNERAL SERVICE PROVIDERS.

THIS LIST DOES NOT INCLUDE PRICES FOR CERTAIN ITEMS THAT YOU MAY ASK US TO BUY FOR YOU SUCH AS CEMETERY OR CREMATORY SERVICES, FLOWERS, & NEWSPAPER NOTICES. THE PRICES FOR THESE ITEMS WILL BE SHOWN ON YOUR BILL OR THE STATEMENT DESCRIBING THE FUNERAL GOODS & SERVICES YOU SELECTED.

### BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF:

\$ 1,280.00

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.

Our charges include: Our fee for the services of funeral director and staff includes, but is not limited to, staff to respond to initial request for service; arrangement conference with family or responsible party; arrangement of funeral; preparation and filing of necessary authorizations and permits; recording vital statistics; preparation and placement of obituary notices; staff assistance prior to, during and following the funeral, including coordination with those providing other portions of the funeral, e.g. cemetery, crematory and others. Also included in this charge are overhead expenses relative to our facility such as insurance, maintenance and utility expenses, secretarial and administrative costs, and equipment and inventory expenses.

### EMBALMING:

\$ 550.00

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

### OTHER PREPARATION OF THE BODY:

Restoration/Special Cosmetics ( A Minimum of 2 Hours Required)	\$ 115.00 per hour
Dressing/Normal Cosmetics/Casketing (Embalmed & Unembalmed)	\$ 175.00
Hair Dresser	\$ 20.00
Special Care of Autopsied remains (In addition to the embalming charge)	\$ 100.00
Bathing/Disinfection and/or Setting Features, when no embalming	\$ 175.00

### OTHER SERVICES OF THE STAFF:

Consultation of or use of a Funeral Director	\$ 75.00 per hour
Preparation and/or submission or filing of obituaries or other paperwork	\$ 50.00
Express filing/delivery/pick-up of paperwork (hand delivery to a specific location)	\$ 50.00 per trip
Arranging for the scattering of cremated remains at sea plus 3 <sup>rd</sup> party expenses	\$ 100.00
Arranging for burial in our cemetery if cremated remains are not claimed within 30 days of service	\$ 300.00
Shipping (in the Continental U.S.) or local hand delivery of cremated remains	\$ 75.00
Express return of cremated remains (cremate & process for pick-up in less than 7 days)	\$ 200.00
Organist provided by the Funeral Home	\$ 35.00
Soloist provided by the Funeral Home	\$ 35.00

### USE OF FACILITIES:

Viewing/Visitation Rooms (Private or Public) <b>&amp; Services of Staff</b> -(2 days)	\$ 350.00 additional viewing \$100.00 per day
Facilities & Equipment Charge for Chapel/Church/ or Graveside ( <b>Services of Staff Included</b> )	\$ 495.00
Committal Service – immediately following chapel/church service Equipment <b>&amp; Services of Staff</b>	\$ 200.00
Shelter of Cremated remains beyond 30 days after the cremation (Per week or portion thereof)	\$ 7.00
Shelter of Deceased - Per day or portion thereof, beyond the traditional number of service days	\$ 125.00
Refrigeration - Per day or portion thereof (not needed if the deceased is embalmed)	\$ 125.00
(THIS CHARGE IS IN ADDITION TO THE CHARGE FOR SHELTER OF THE DECEASED)	\$ 125.00
Opening & Closing of Grave (If provided by Twiford Funeral Homes, LLC)	
For Casket and/or Outer Burial Container (1 Tent & 12 Chairs)	\$ 525.00
For Cremated remains or Infant services (1 Tent & 12 Chairs)	\$ 225.00
Opening & Closing Mausoleum with setup equipment for committal service	
For Casketed remains	\$ 400.00
For Cremated remains	\$ 200.00
Tent, 12 chairs, grass, lowering device & other necessary grave equipment for Committal Service	\$ 200.00
(Open & Closing the Grave not included)	
Tent (additional tent for graveside service)	\$ 75.00

### USE OF AUTOMOTIVE EQUIPMENT:

All charges listed below apply if the vehicle is used within 50 miles (round trip) of the funeral home. Should the mileage be in excess of 50 miles (round trip), the non-local rate per mile (\$2.10) would apply. These additional charges would be computed per vehicle, per mile from TFH to Destination one way.

Local Transfer of remains to the Funeral Home	\$ 185.00
If , at our discretion, the use of a body pouch is required: light weight \$ 25.00 each. Heavy weight	\$ 85.00 each
Hearse (Coach for Funeral Service (50 miles Round Trip))	\$ 228.00

Twiford Funeral Homes, LLC - A Name You Can Trust

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1 <sup>st</sup> Family Car (Per Vehicle Furnished (50 miles Round Trip))	\$ 175.00
Additional Family Cars (Per Vehicle Furnished, if available, (50 miles Round Trip))	\$ 175.00
Flower Van (Per Vehicle Furnished (50 miles Round Trip))	\$ 80.00
Safety/Lead Car (Per Vehicle Furnished (50 miles Round Trip))	\$ 80.00
Arrangement Car (Required prior to and following service (50 miles Round Trip))	\$ 80.00
Service Vehicle (Per Vehicle Furnished (50 miles Round Trip))	\$ 80.00

### FORWARDING THE DECEASED TO ANOTHER FUNERAL HOME

A. With Minimum Shipping Container (Combo Unit), including transportation to Norfolk	\$ 1,395.00
B. With Casket Selected From our Funeral Home (In addition to the cost of the casket) including Air Tray & transportation to Norfolk	\$ 1,095.00

This charge includes basic services, removal of the deceased, embalming, receptacle for body, service vehicle, and securing necessary authorizations. It does NOT include airfare or the use of facilities or services of the staff for any visitation and/or rites or ceremonies prior to forwarding the body.

**ADDITIONAL SERVICES CAN BE ADDED TO THIS SERVICE!**

### RECEIVING THE DECEASED FROM ANOTHER FUNERAL HOME \$ 1,195.00

This charge includes temporary shelter of the deceased, transportation of the deceased to local cemetery or crematory & the required services of staff. It does NOT include the services of staff or the use of facilities for viewing or for funeral rites or ceremonies. Transportation other than local will be at the rate of \$2.10 per mile one-way. **Pick up from airport, if necessary, will be added to this package.**

### IMMEDIATE BURIALS From \$ 1,995.00 to \$11,845.00

Our charge for an immediate burial (WITHOUT ANY ATTENDANT RITES OR CEREMONIES) includes basic services, local removal, washing/disinfecting, dressing/cosmetics & shelter of the deceased, local transportation to cemetery, memorial package, service vehicle, and temporary grave marker.

A. Immediate Burial with casket furnished by Purchaser:	\$ 1,995.00
B. Immediate Burial with cloth covered fiberboard or particleboard casket:	\$ 2,695.00
C. Immediate Burial with casket selected from our funeral home (In addition to the cost of the casket):	\$ 1,995.00

Immediate Burial **does not include** any cemetery charges, opening or closing of grave, tent or chairs. The Immediate Burial Package does not contain any services other than those specified. Should additional services be required, another type of service must be selected. **Services cannot be added to the Immediate Burial Package.**

### DIRECT CREMATION From \$ 1,210.00 to \$4,370.00

A. Direct Cremation with container provided by the Purchaser:	\$ 1,210.00
B. Direct Cremation with alternative container [cardboard]:	\$ 1,285.00
C. Direct Cremation with container selected from our funeral home (In addition to the cost of the container):	\$ 1,210.00

State and local laws do not require a casket for direct cremation. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). We also offer cremation containers made of particleboard, pine, poplar and various hardwoods.

Our charge for a direct cremation without any attendant rites or ceremonies includes local removal of & shelter of remains, cremation & necessary services of staff & authorizations. Transportation to the crematory is an additional \$ 2.10 per mile.

Any container provided by purchaser must be fully combustible and accompanied by a signed "Hold Harmless Agreement".

### TWIFORD FUNERAL HOMES, LLC "PACKAGE" DISCOUNTS:

Most of the items offered by Twiford Funeral Homes, LLC have been placed in substantially discounted package offerings. These package offerings will be discussed in length at the funeral home. **In order to qualify to receive the package discount, the CASKET purchased for the funeral service must be purchased from Twiford Funeral Homes, LLC.** Should the casket be purchased elsewhere, the package discount would not apply and each item selected would be billed individually. This qualification as to purchase of the Casket from Twiford Funeral Homes, LLC in order to receive the "Package" discount expressly includes, but is not limited to, Packages A, B, C, D, E.

Certain funeral/cremation goods/services may be provided off premises by other funeral/cremation goods/services providers.

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### TWIFORD FUNERAL HOME PERSONALIZED FUNERAL PACKAGE PLANS

In an effort to simplify the General Price List, TWIFORD FUNERAL HOMES, LLC has put together Funeral Packages that typifies what most consumers in our area normally select. We realize that consumers have the choice to select itemization by the Federal Trade Commission Funeral Rule, however, this does not in any way prohibit our funeral home from offering Funeral Packages. By selecting one of our packages, you may not delete or substitute items being offered except specified.

The Funeral Packages **do not** include MERCHANDISE, cemetery charges, honorarium for musicians and/or ministers, additional automotive equipment, non local transportation, paid obituaries, flowers, certified copies of death, or other cash advance items that are requested by the family.

### TRADITIONAL FUNERAL PACKAGES OFFERED BY TWIFORD FUNERAL HOMES:

The following packages (A, B, C, D, E) include: Basic services of funeral director & staff to respond and assist 24 hours a day, embalming, other preparation of the body, use of facilities for visitation/viewing, facilities and/or staff for conducting the funeral service, local removal of deceased to funeral home, hearse for funeral service, a safety/lead car, arrangement vehicle, one family limo., flower vehicle, our memorial stationary package, and temporary Grave marker.

<b>Package A or C:</b>	<b><u>Funeral held at Funeral Home or Church with Committal Service at graveside:</u></b>	<b><u>\$ 3,450.00</u></b>
	Itemization price: \$ 4,161.00      Savings by selecting Package: \$ 711.00	
<b>Package B or D:</b>	<b><u>Funeral held at Funeral Home or Church with <i>no</i> Committal Service at graveside:</u></b>	<b><u>\$ 3,200.00</u></b>
	Itemization price \$3,961.00      Savings by selecting Package: \$ 761.00	
<b>Package E:</b>	<b><u>Funeral held at Graveside only:</u></b>	<b><u>\$ 3,200.00</u></b>
	Itemization price: \$3,961.00      Savings by selecting Package: \$ 761.00	

<b>PACKAGES (A,B,C,D,E) VARIATIONS</b>	
<b>DEDUCT IF NO FAMILY CAR IS USED</b>	<b>**\$ 125.00</b>
<b>DEDUCT IF REMOVAL &amp; EMBALMING IS NOT DONE BY TWIFORD</b>	<b>**\$ 635.00</b>
<b>ADD OUT-OF-TOWN FUNERAL HOME CHARGES AND TRANSPORTATION</b>	<b>** (ACTUAL)</b>
<b>ADD FOR EACH ADDITIONAL FAMILY CAR REQUESTED</b>	<b>**\$ 175.00</b>

<b>Package F:</b>	<b><u>Forwarding deceased to another funeral home:</u></b>	<b><u>\$ 1,395.00</u></b>
	Basic services, embalming, local removal of deceased to funeral home, shipping container, a service car, long distance telephone calls, transportation of deceased to the Norfolk International Airport:	
<b>Package H:</b>	<b><u>Receiving deceased from another funeral home with Immediate Burial:</u></b>	<b><u>\$ 1,195.00</u></b>
	Basic services, hearse to cemetery, and service vehicle. This package has <b>no</b> services or family present at graveside. Items may be added to the package for a more Traditional Funeral (i.e., visitation, funeral service, limo, memorial package, etc.)	
<b>Package I:</b>	<b><u>Immediate Burial:</u></b>	<b><u>\$ 1,995.00</u></b>
	Basic services, local removal of deceased to funeral home, washing/disinfecting of body, dressing, hearse to cemetery, service car, memorial stationary package, and temporary grave marker. <b>NO OTHER SERVICES ARE AVAILABLE WITH THIS PACKAGE.</b>	
<b>Package J:</b>	<b><u>Anatomical Donation with Memorial Service:</u></b>	<b><u>\$ 665.00</u></b>
	Basic services, local removal of deceased from place of death to funeral home, service vehicle.	
<b>Package K1:</b>	<b><u>Preferred Cremation Service:</u></b>	<b><u>\$ 3,095.00</u></b>
	Basic services, local removal of deceased, embalming, viewing, funeral service, crematory charges, family car, memorial package and cremation urn	
<b>Package K2:</b>	<b><u>Service of Remembrance:</u></b>	<b><u>\$ 2,050.00</u></b>
	Basic services, local removal, shelter, service vehicle, memorial service, crematory charges, memorial package, and cremation urn.	
<b>Package K3:</b>	<b><u>Simple Direct Cremation:</u></b>	<b><u>\$ 1,285.00</u></b>
	Basic services, local removal, shelter, service vehicle, crematory charge, alternative container, temporary urn	

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### MERCHANDISE:

CASKETS PRICED FROM: \$ 1,150.00  
PRICED TO: \$ 9,850.00

A COMPLETE LIST WILL BE PROVIDED AT THE FUNERAL HOME

SPECIALTY CASKETS PRICED FROM: \$ 700.00  
PRICED TO: \$ 3,160.00

COMPLETE LIST WILL BE PROVIDED AT THE FUNERAL HOME

ALTERNATIVE & CREMATION CONTAINERS PRICED FROM: \$ 75.00  
PRICED TO: \$ 3,160.00

A COMPLETE LIST WILL BE PROVIDED AT THE FUNERAL HOME

COMBINATION SHIPPING CONTAINER \$ 115.00  
AIR TRAY \$ 95.00

URNS PRICED FROM: \$ 10.00  
PRICED TO: \$ 4,508.50

A COMPLETE LIST WILL BE PROVIDED AT THE FUNERAL HOME

MOMENTOS, KEEPSAKES, JEWELRY & REMEMBRANCE CONTAINERS PRICED FROM: \$ 50.00  
PRICED TO: \$ 4,879.50

A COMPLETE LIST WILL BE PROVIDED AT THE FUNERAL HOME

OUTER BURIAL CONTAINERS  
FOR CASKETS PRICED FROM: \$ 950.00  
PRICED TO: \$ 8,000.00  
FOR URNS PRICED FROM: \$ 350.00  
PRICED TO: \$ 787.50

A COMPLETE LIST WILL BE PROVIDED AT THE FUNERAL HOME

In most areas of the country, state or local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries ask that you have such a container so that the grave will not sink in. Either a grave liner or a burial vault will satisfy these requirements.

BURIAL GARMENTS PRICED FROM: \$ 10.00  
PRICED TO: \$ 150.00

A COMPLETE LIST WILL BE PROVIDED AT THE FUNERAL HOME

WOOD FLAG CASES PRICED FROM: \$ 75.00  
PRICED TO: \$ 375.00

A COMPLETE LIST WILL BE PROVIDED AT THE FUNERAL HOME

MEMORIAL CARDS OR FOLDERS (A \$25 set-up fee will be added to non-standard orders) \$ 25.00/100

PRAYER CARDS \$ 25.00/100

A \$25.00 set-up fee will be added to all non-standard prayer card orders.

MEMORIAL PACKAGE \$ 80.00  
(Register Book \$35.00, Food Register \$5.00 Acknowledgment Cards \$15.00, Memorial Folder/Prayer Card \$25.00)

GRAVEMARKER (TEMPORARY) \$ 28.00

### WARRANTIES:

Twiford Funeral Homes, LLC makes no representations or warranties about the protective value of certain caskets, outer burial containers, cremation urns, other containers or other funeral goods sold by our funeral home other than those made by the manufacturer. The only warranties, expressed or implied, granted in connection with the goods with these funeral services are the expressed written warranties, if any, extended by the manufacturer thereof. **No other warranties and no warranties of merchandising fitness for a particular product are extended by the seller Twiford Funeral Homes, LLC.**